VACANCY

MANAGER: ICT INFRASTRUCTURE AND OPERATIONS
PERMANENT APPOINTMENT-HEAD OFFICE
Grade 16-R854 800- R1 237 800 (Total Cost to Company)

The incumbent will be responsible for management of the ECDC ICT infrastructure and operational environment directing the provision of ICT support services to various business units. The incumbent is also expected to provide leadership relating to planning, strategies and measures for the ECDC's future technological needs as an integral element of the broader ECDC ICT Corporate Strategy and Plan. The role is responsible for developing, implementing and maintaining relevant policies, standard operating procedures, guidelines and processes, towards achieving effective ICT services and compliance with ICT standard requirements. The incumbent will further scope, direct and oversee IT projects supporting business units and ensure business unit needs are fulfilled, contracted service providers are effectively managed, while managing project risks and ensuring healthy communication between the business unit and the service provider.

The incumbent will also be responsible for ensuring that that the ECDC is appropriately insured against losses and damages relating to ICT and strategic ICT support assets where required; implementing business continuity measures to minimizing downtime and costs; and overseeing processes relating to corporate information storage, website and intranet maintenance, and business unit technical support. Furthermore, the incumbent will be responsible for management and prevention of relevant ICT operational risks. The incumbent will provide leadership and guidance to coach, motivate and lead team members towards optimum performance levels and career development.

REQUIREMENTS

- Bachelor's degree in information technology, computer science or similar professional qualification (NQF 7)
- 7 year's relevant experience within ICT, with 3 years at a supervisory or senior consultant role.
- Experience in Infrastructure Support, Information Security and ICT Operations Management, Network (LAN/WAN) and Server Infrastructure Management, Cloud Services, Incident/Problem and Change Management, Backup and Disaster Recovery as well as Vendor Management.

This is a permanent contract position, and the successful candidate will be subjected to signing of a performance contract and verification of qualification. If you have not been contacted within 8 weeks after the closing date of the advertisement, please regard your application as unsuccessful.

In making these appointments, the ECDC reserves the right to apply the principles enshrined in the Employment Equity Act, its policies, and plans.

Please send your detailed CV and certified copies of qualifications to
The Human Recourses Department
Tel: (043) 704 5783
Email: humanresources@ecdc.co.za
Closing date: 31 January 2025